Making Sense of the Chatter

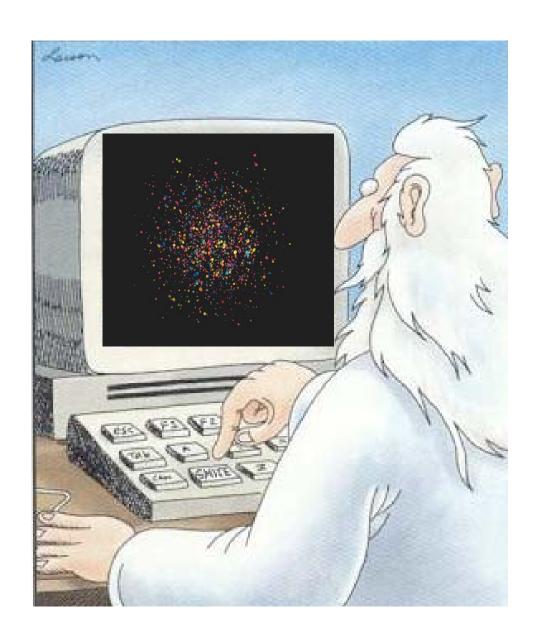
Information Retrieval in a Crazy World (Wide Web)

Sep Kamvar Stanford University



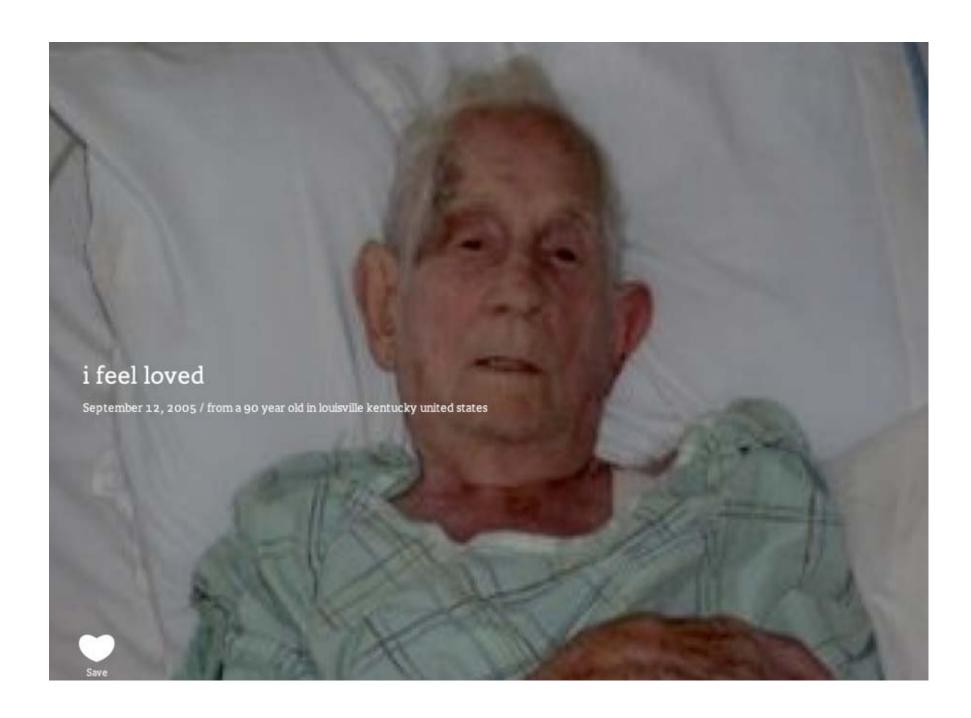


How do you search in this crazy world?

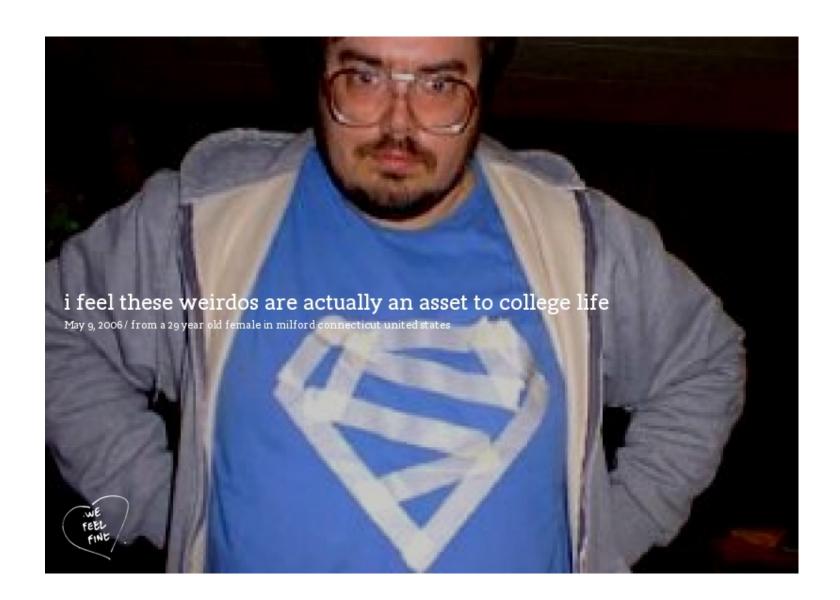


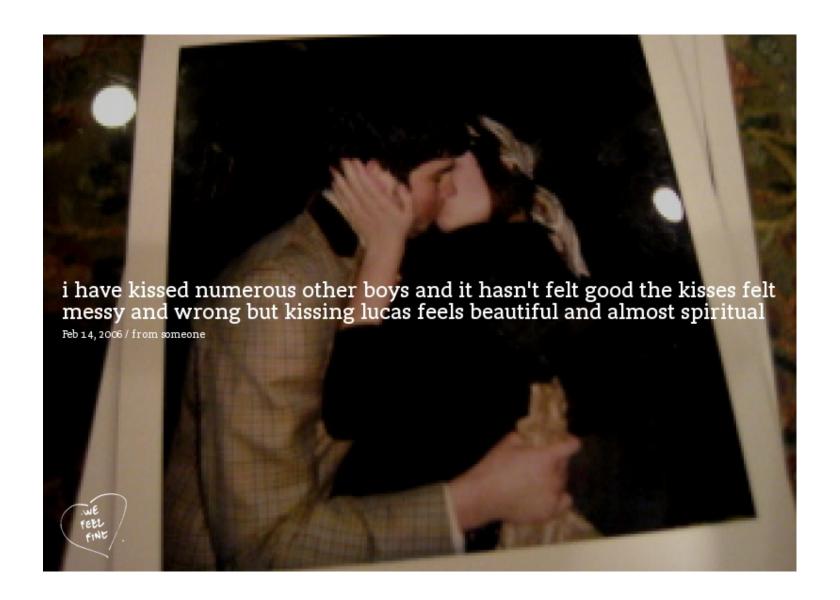
A Couple of Forays

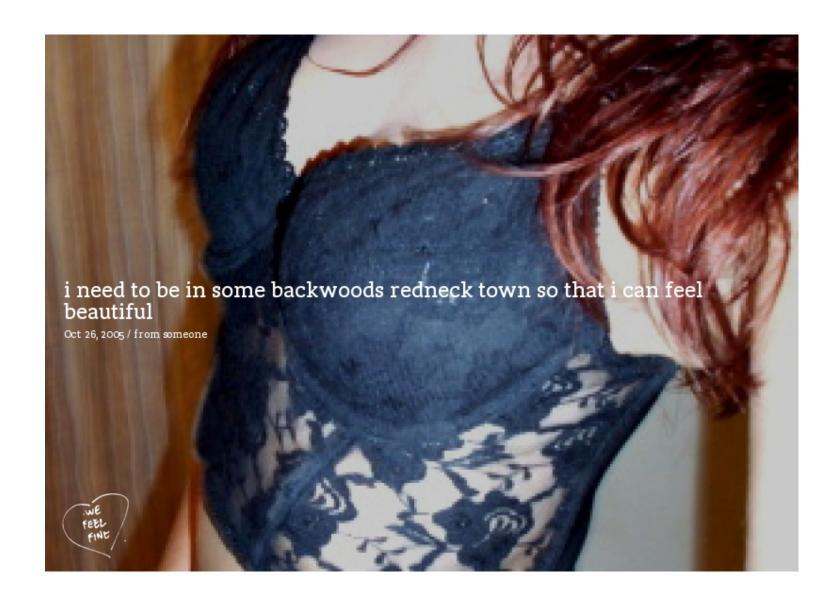
- We Feel Fine: continuously crawls the blogosphere for sentences that contain "I feel" or "I am feeling"
- I Want You To Want Me: continuously crawls online dating sites.







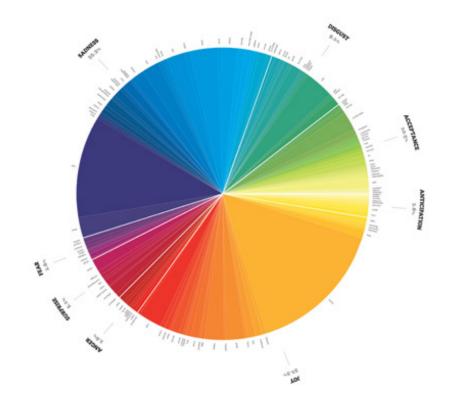


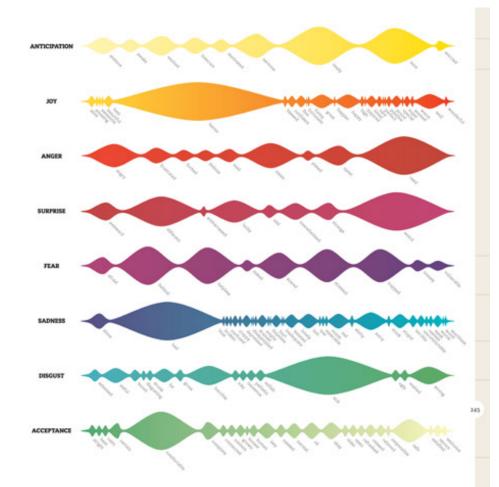




Mood Swings

The top 130 feelings from 2006-2009, organized into the eight basic emotions

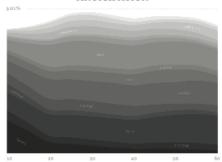




A Moody Life

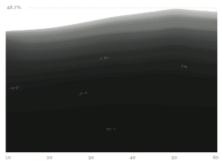
The rise and fall of our various moods as we age

ANTICIPATION



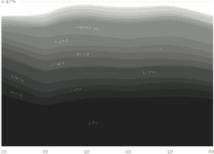
Anticipation contains: bored, nervous, sure, worried, excited, certain, calm, anxious, ready inspired, hopeful motivated, onlimitic prepared, threatened

JOY



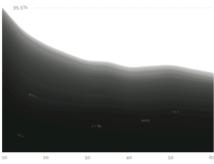
Joy contains: better, good, happy, well, special, loved, great, safe, proud, nice, fine, best, wanted, complete, warm, super, alive, high, confident, happier, perfect, excited, relieved, content, beautiful, scener, locky, breased, awesome, wonderful, relaxed, inspired, energetic, emaxing, loving, glod, glody, hopeful, accepted, sathfied, refreshed, honored, fortunate, fantasic, ordinistic, grateful, fulfilled, incredible, peaceful

FEAR



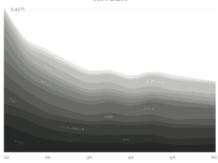
Fear contains: guilty, nervous, helpless, scared, behind, worried, stressed, anxious, afraid, trapped, overwhelmed, tense, desperate, unprepared, queasy, uneasy, threatened, unsure

SADNESS



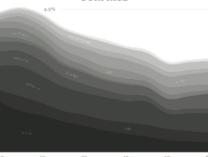
Sadness contains: bad, guilty, sorry, sad, horrible, alone, lonely, depressed, terrible, lost, worse, wrong, empty, awful, hurt, dead, crappy, used, uncomfortable, useless, miserable, helpless, brokes, shitty, jealous, contused, atharmed, weak, unlowed, multiple land, ignored, drained, worst, hopeless, worthless, stuck, low, disappointed, violated, nejected, crushed, melanchob, incomplete, frustrated, unhappy, lousy, homesick, embarrassed, deprived, blue, hollow, abandoned, lacking, isolated, inadequate, defeated

ANGER



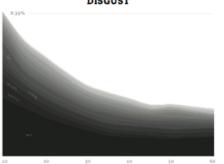
Anger contains: mean, used, uncomfortable, mad, upset, angry, jealous, fucked, pissed, annoyed, stuck, frustrated, screwed, bitter

SURPRISE



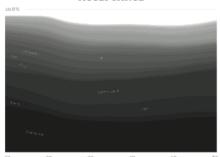
Surprise contains: weird, hurt, different, awkward, strange, fucked, confused, odd, lucky, disappointed, overwhelmed, screwed, embarrassed

DISGUST



Disgust contains: sick, horrible, terrible, wrong, bored, awful, fat, miserable, selfish, ugly, ashamed, pathetic, icky, worthless, gross, evil, disgusting, nauseous, yucky, nauseated, disgusted

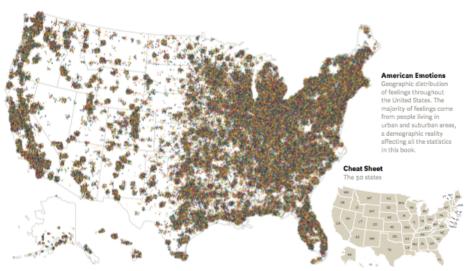
ACCEPTANCE



Acceptance contains: (the) same, loved, safe, comfortable, dead, okay, lazy, complete, ok, relieved, numb, drained, hopeless, alright, content, secure, normal, beat, relaxed, loving, satisfied, fulfilled, peaceful, defeated

The Geography of Emotion

Geographical insights into our feelings, focusing on the U.S., where the vast majority of We Feel Fine's feelings originate







Feeling Happy

Some of the richest states (New York, California, Massachusetts, New Jersey, Illinois) are those that feel least happy, while many that focus on family (Arkansas, West Virgina, Tennessee, Oklahoma, Kentucky) feel happiest.



Feeling Lonely

Loneliness is highest in big states with small populations (Idaho, Wyoming, Nevada, New Mexico, Arizona), and in states with few or no big cities (West Virginia, Arkansas). Loneliness is lowest in Nebraska, Virginia and Maryland.



Feeling God

The so-called "Bible Belt" is also an emotional Bible Belt, as feelings about God are strongest in Oklahoma, Tennessee, Alabama, Texas, and Georgia. Feelings about God are lowest in New York, Massachusetts and Wisconsin.



Feeling Sick

Cold weather seems to be the main cause of sickness, as chilly northeastern states (Maine, New Hampshire, Michigan, Pennsylvania, Wisconsin) feel most sick. States with older populations (Florida, Nevada), also feel quite sick.



Feeling Fat

Some of the thinnest states (California, New York) are those that feel the fattest. Of the states with high obesity levels, some feel very fat (Mississippi, Alabama), while others don't feel too fat (Louislana, Missouri), even though they should.

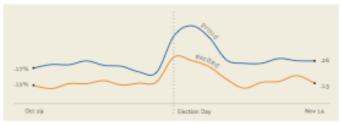


Being Fat

The 15 fattest states (in 2008, by obesity level) are Mississippi, West Virginia, Alabama, Louisiana, South Carolina, Tennessee, Kentucky, Oklahoma, Arkansas, Michigan, Indiana, Georgia, Missouri, Alaska and Texas.

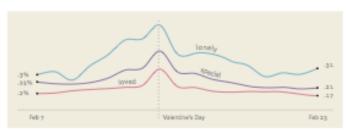
Feeling the Calendar and the Clock

A calendrical (and chronological) view of our feelings



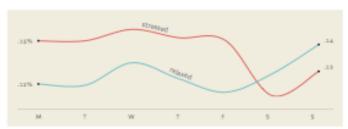
Obama's Election Day / Nov 4, 2008

There was a dramatic spike in excitement and a swelling sense of pride, which lingered for several days after the election, during the palpable state of national euphoria.



Valentine's Day / 2006 - 2008 average

Loneliness sees the biggest rise, starting a few days before Valentine's Day and remaining high for a few days afterwards. Feeling special and loved is also typical of the holiday.



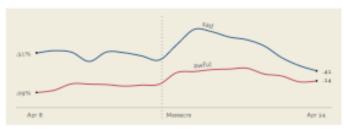
Stressful Weeks

Stress is high throughout the working week, but begins to decline on Friday, just as relaxation starts to rise, climbing to its Sunday high. Stress begins again on Sunday.



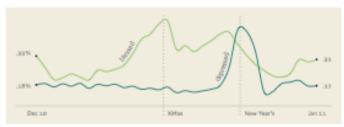
Joyful Mornings

Joy is high in the morning, and peaks just before lunchtime, before beginning its steady decline through the rest of the day as food coma and fatigue set in.



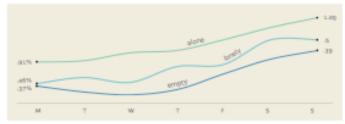
Virginia Tech Massacre / Apr 16, 2007

There was a steady rise in sadness and feeling awful, both of which remained high for some time afterwards, taking about a week to return to normal levels.



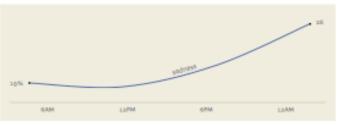
Christmas / New Year's / 2006 - 2008 average

Feeling blessed is common during the holidays, when people are home with the family. Depression rises sharply just before the New Year. Back to business as usual in January.



Lonely Weekends

Loneliness and emptiness rise steadily during the week, peaking on Sunday. Saturday night is the loneliest of all, which can make Monday (the least lonely day) a welcome relief.



Sad Nights

Sadness is low in the morning, lowest around lunchtime, and begins to rise as the day presses on, peaking just before we go to sleep.

Approval Ratings

How we feel about those most ogled and adored, mocked and maligned members of society—our sacred celebrities

Masterminds



Moguls



Athletes



Actors



Rockers



Rappers



Idols



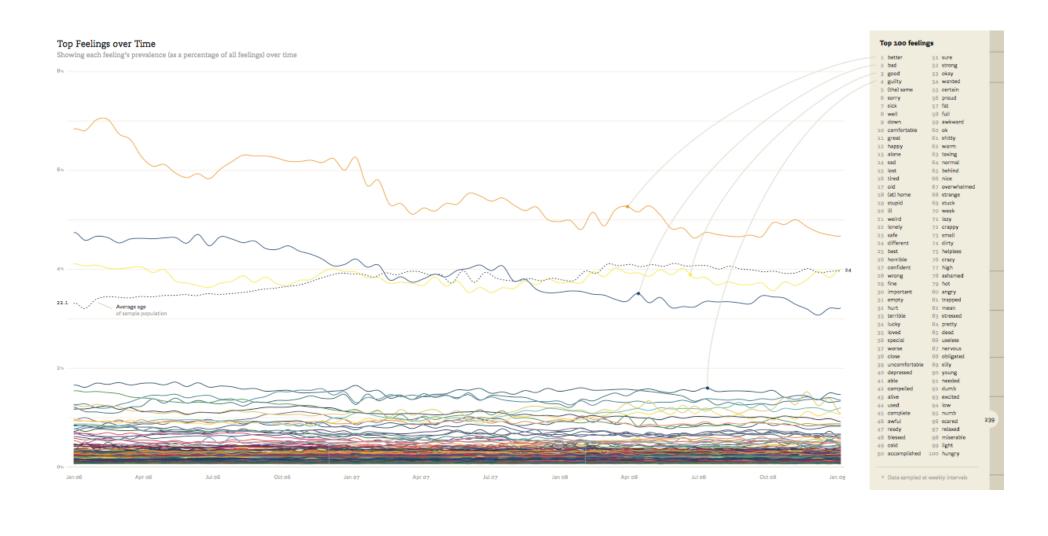
Icons



The Tangled Web of Emotions

Feelings that frequently co-occur in the same sentence are connected by lines

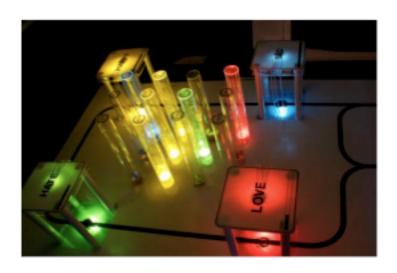






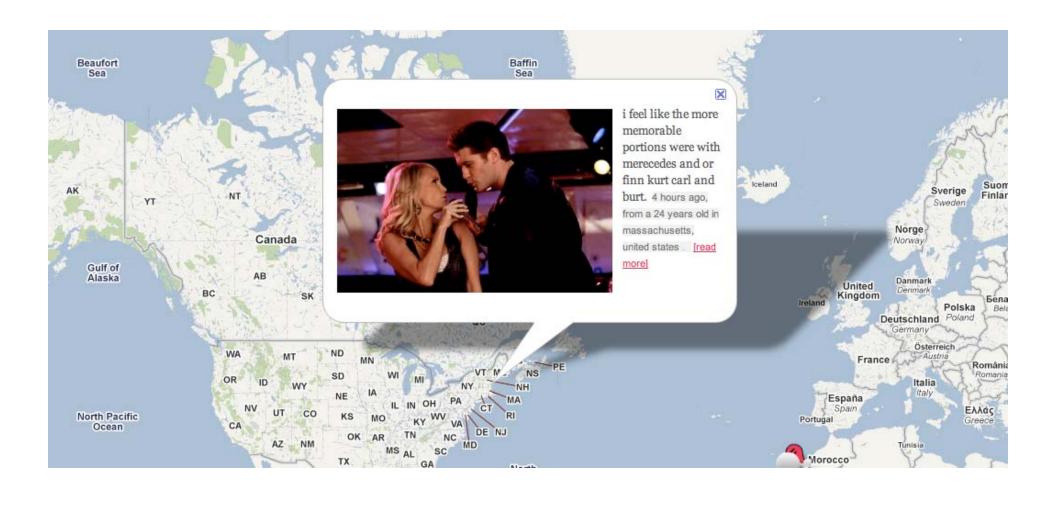


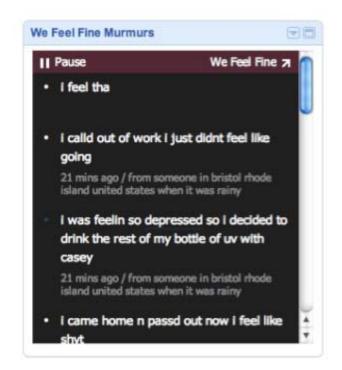










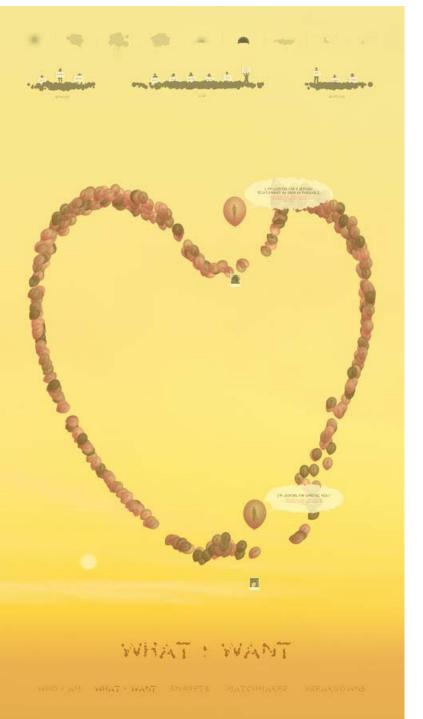


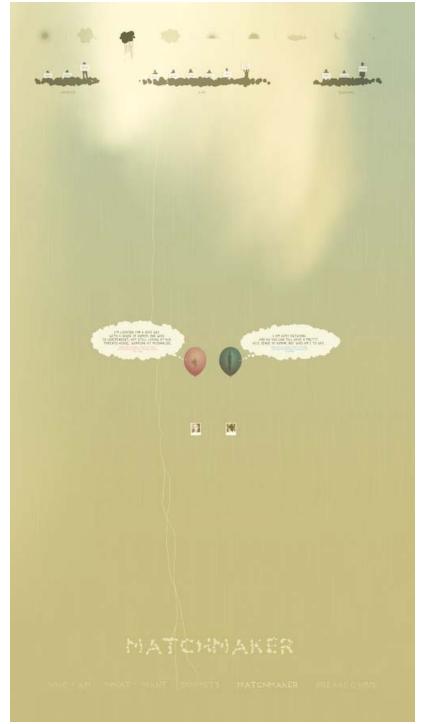


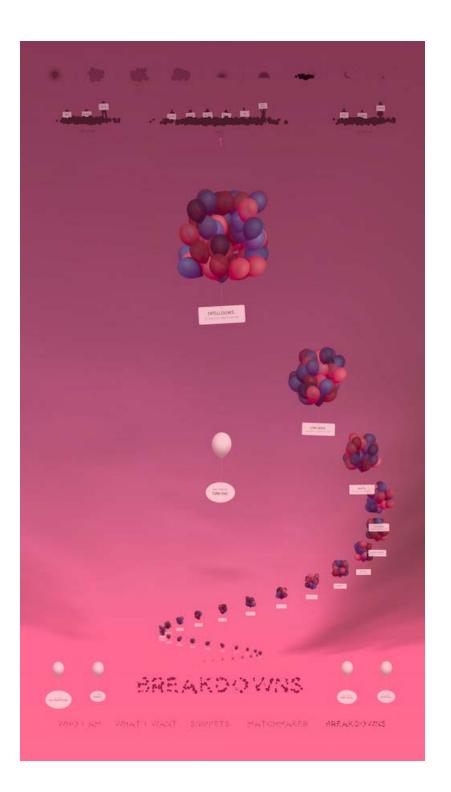
I Want You To Want Me

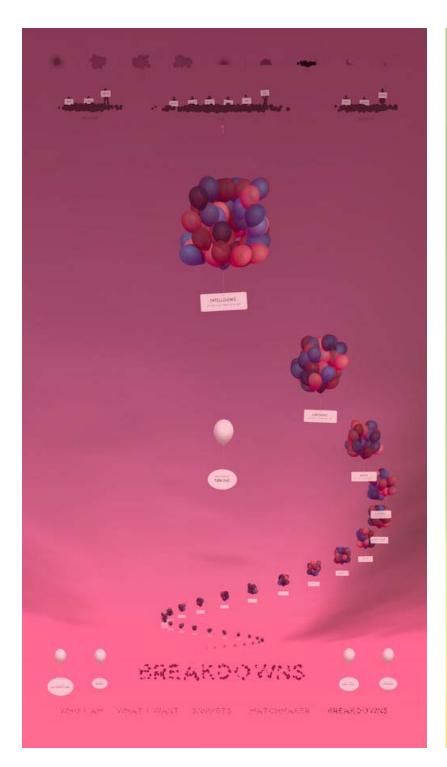


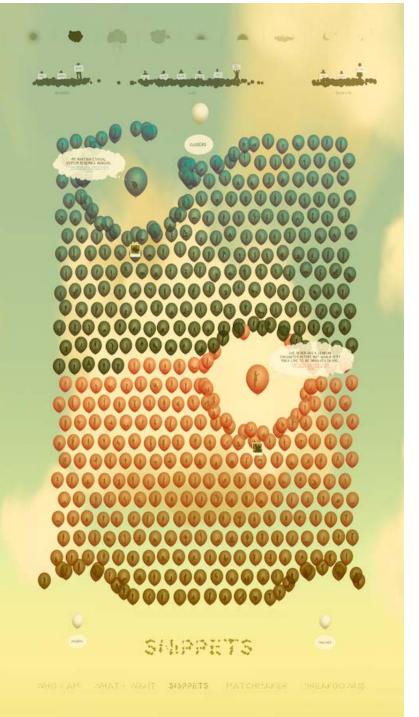














Design Principles

Make people feel it

Make people feel it

Make it playful

Make people feel it

Make it playful

Allow easy shifting between macro and micro



"I'm trying to find myself."